



## North Carolina WIRELESS 911 BOARD

George Bakolia, Chair

Joseph K. Durham, Vice Chair

November 14, 2006

Dear PSAP Director,

At the September 22, 2006 meeting of the North Carolina Wireless 911 Board, procedures were adopted to allow for the use of wireless 911 funding for back-up 911 centers. While the expenditures allowed are consistent with G.S. 62A-23, there are several requirements that must be met. The procedures adopted and that are now a part of the Wireless 911 Board's Operating procedures are as follows:

- ii) An alternate method for receiving and processing Wireless E911 calls is necessary when a Primary PSAP becomes inoperable due to a catastrophic failure. Alternate methods may include interlocal agreements among one or more PSAPs for sharing physical resources, entail use of portable equipment which could be temporarily implemented wherever appropriate network connectivity is accessible, construction and maintenance of a back-up PSAP facility that would only be utilized when the Primary PSAP is inoperable, or other alternative solution. The Board will disburse Wireless 911 Fund money to provision such a system to the same extent that it allows use of Wireless 911 Fund money to provision a Primary PSAP as established in GS 62A-23, provided:*
  - (1) A written determination for the need of a back-up PSAP is provided to the Wireless 911 Board;*
  - (2) A plan supporting the written determination is submitted to the Wireless 911 Board, including detailed start-up costs and projected recurring expenses, and the Board approves the plan submitted;*
  - (3) The plan includes any local agreements which may exist, or which are anticipated, which provide for the back-up PSAP;*
  - (4) Regular annual reports regarding the back-up PSAP are made to the Wireless 911 Board and*

**[www.ncwireless911.org](http://www.ncwireless911.org)**

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*(5) The annual audit notification letter from the Wireless 911 Board staff includes requests for any back-up PSAP plan revisions.*

Should you have any questions, please feel free to contact me and I would encourage your inquiries to prevent any issues that may arise. I'm available at 919-754-2942 or via email at Richard.taylor@ncmail.net.

A complete copy of the Board's operating procedures can be found at our website, [www.ncwireless911.org](http://www.ncwireless911.org), under "Wireless Board", "Procedures".

Sincerely,

Richard Taylor  
Executive Director

Cc: Finance Director

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